

# Collection and Risk Management Made Easy

JMFA OVERDRAFT PRIVILEGE® with PRIVILEGE MANAGER CRM®

The JMFA OVERDRAFT PRIVILEGE® automated management software, PRIVILEGE MANAGER CRM®, enables our clients to easily and efficiently manage their overdraft programs and track account statuses, without additional staffing.

## TECHNOLOGY AT ITS BEST

Our award-winning collections and risk management (CRM) software is easy to install and easy to use, improving day-to-day program management, streamlining processes, and increasing collection success.

Data and reports are at your fingertips, for easier, more informed decision making. And the program automatically manages account holder communications, generating letters and call queues to help bring account balances back to the positive side. There's no added work for your staff, freeing employees up to focus on serving account holders' financial needs.

## NOW AVAILABLE IN THE CLOUD

What could make a great thing even better? PRIVILEGE MANAGER CRM® is now accessible in the cloud via Microsoft Azure cloud computing service, which means no hardware, no upgrading, and no worries. It features:

- The highest data protection standard for any cloud service
- Faster processing time than server-based software
- Data transmission encrypted through a 256-bit SSL Certificate
- Backed-up and accessible data
- Real-time updating of compliance communications
- Use of the same import files you currently use
- The ability for JMFA to independently identify and verify potential issues

*"It has been extremely helpful to have quick access to the account data, operational reports and account holder communication materials provided by the program. It has saved time and helped to avoid creating unnecessary work for our staff." – JMFA Client*

## HIGHLIGHTS

- ★ Automates and simplifies daily program management
- ★ Streamlines collections and other processes
- ★ Helps identify troubled accounts for necessary counseling, preventing charge-offs
- ★ Monitors account activity and generates alerts related to excessive overdraft activity
- ★ Eliminates licensing fees or per-seat charges — browser-based for a single PC or across an entire network
- ★ Efficiently generates automated letters and call queues and archives them, without integration into the core processor
- ★ Improves decision-making through "Executive Dashboard" reporting for all levels of management
- ★ Stores all policies and procedures electronically, allowing staff easy access
- ★ Offers thin client, SQL-based software

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**J|M|F|A**  
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