



621 E 8th St
Anderson, IN 46012
April 14, 2005

Overdraft Privilege Training
John M. Floyd & Associates

Mr. Floyd,

I am writing to express my satisfaction with the training provided by your company through Alicia Fitts. The training she provided was thorough and informative. She took what was a new idea and made it easily understood by my staff. Her entertaining, relaxed training method was just the right fit for us.

I also wish to express my satisfaction with the services provided by Don Sparks. He has guided us through this process with an easy, relaxed manner that turned a stressful time into a walk in the park.

We look forward to a long, successful relationship with your company.

Regards,

A handwritten signature in black ink, appearing to read "David Dodd", written over a faint, illegible background.

David Dodd
CEO
Madison County Federal Credit Union

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Fax 765-641-2344

ELWOOD
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West of Elwood

SOUTH
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